



**Return Merchandise Authorization**

Date: \_\_\_\_\_

Company Name: \_\_\_\_\_

Shipping / Pickup Address \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip:

Phone: \_\_\_\_\_ Fax Number: \_\_\_\_\_

Email: \_\_\_\_\_ Contact Name: \_\_\_\_\_

**Store Hours For Pickup** \_\_\_\_\_

**Packaging Type**  Original Packaging  Own Packaging

**Package 1 Dimensions** Length \_\_\_\_\_ Width \_\_\_\_\_ Height \_\_\_\_\_ Weight \_\_\_\_\_

**Package 2 Dimensions** Length \_\_\_\_\_ Width \_\_\_\_\_ Height \_\_\_\_\_ Weight \_\_\_\_\_

**Package 3 Dimensions** Length \_\_\_\_\_ Width \_\_\_\_\_ Height \_\_\_\_\_ Weight \_\_\_\_\_

**Additional Notes Or Comments** \_\_\_\_\_

**Return Item Details**

Item / Model	Serial # / Lot Code	Qty	Reason*	Invoice	Purchase Date

**Reason Codes\***

- |                              |                      |                       |                    |
|------------------------------|----------------------|-----------------------|--------------------|
| Fixture                      | Lamp                 | Nutrient              | Other              |
| 10 - Doesn't turn on         | 20 - Doesn't fire    | 30 - Packaging damage | 40 - Other problem |
| 11 - Flickers intermittently | 21 - Physical damage | 31 - Product is bad   |                    |
| 12 - Turns on and off        |                      |                       |                    |
| 13 - Physical damage         |                      |                       |                    |

Products returned with modifications, missing components, or damage that is not part of the RMA will not be refunded.